

# COP26 VIRTUAL OCEAN PAVILION FREQUENTLY ASKED QUESTIONS

## What is a Virtual Ocean Pavilion?

The COP26 Virtual Ocean Pavilion is an online platform which aims to raise the visibility of the ocean and showcase why the ocean matters in climate negotiations and to all life on our planet. A virtual format ensures that the Pavilion is able to respond to changes in the COP26 schedule as affected by the current pandemic and will reach a much wider audience than just those able to attend COP26.

## Do I need to download or install any information to be able to attend this event?

No, you will only need access to the internet.

## What can I do at the Virtual Ocean Pavilion?

You will be able to explore many of the great features that the pavilion offers:

- Join live events
- Explore our ocean exhibition
- Access on-demand events/videos
- Watch interviews
- Discover the Treasure Trove
- Engage with experts

## When will the events be held?

Live events in the Virtual Ocean Pavilion will take place on 1, 5 and 12 November. You will also have access to information on ocean related events taking place at COP26 (31 October - 12 November) with links provided where available.

## Is translation available during live events?

Yes. Subtitles in 16 languages are supported.

## What is the preferred browser?

Google Chrome, Safari, Firefox, and Edge.

## Can I login using my phone or tablet?

Yes

## Will I be able to take away information or brochures from the event?

Yes. Similar to a “cart”, you will be able to add documents to your “Delegate Bag” and email the content to yourself.

## What is a Delegate Bag?

A Delegate Bag is a virtual briefcase where you can save documents from a booth. You can access files in your Delegate Bag until 12 December 2021 and email them to yourself or others.

## Who do I contact if I have issues during the event?

Contact the Pavilion Secretariat [[johanna@globaloceanforum.com](mailto:johanna@globaloceanforum.com)] or email [[cop26oceanpavilion@getvfairs.io](mailto:cop26oceanpavilion@getvfairs.io)] for any technical assistance.

## The times for the live meetings are not convenient for me. Can I still participate in the event?

Yes, via on-demand. Events will be open for the entire duration of the pavilion (31 October-12 November 2021) but with access to on-demand resources until 12 December 2021.

## How do I login?

Your login details will be emailed to you ahead of the event.

## Who will I be able to chat with?

You will be able to chat with exhibition booth organizers during designated times and with Pavilion attendees anytime within the duration of the Pavilion.

## Will my chats be private?

Yes. Only the exhibitor you are chatting with will be able to see your messages.

## Is a webcam required?

No.